

"Tim Sanders has done it again! With the delivery of the Dirty Dozen Rules of Email Etiquette, Tim has once again cut through rhetoric and resistance to deliver an insightful program that can help you improve productivity immediately! Stop making ordinary email mistakes and convert to extraordinary productivity, today."

"Don't cut short the value of this program by limiting it to staff and friends. Extend the promise of productivity by sharing the Dirty Dozen Rules of Email Etiquette with your partners and vendors. They will thank you when they too enjoy soaring productivity and improved communication."

"The Dirty Dozen Rules of Email Etiquette is the most successful training program we have ever released to our sales force! With timely reminders and acute examples, the program is short, to the point and it inspired us to change bad email and communication habits that rob our team of precious time and resources. We have never received as much voluntary praise for a sales program as we have for Tim's masterpiece."

Dan Veitkus, Global Vice President, Field Operations, Novell, Inc.

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**Making IT Work As One™**